

## GARLAND CENTER CONTACT GUIDE

Key Word	Contact	Phone #	Division / Location
Addressing	Thomas Smith	(704) 869-1044	Engineering Standards / 1st Floor
Annexations	Thomas Smith	(704) 869-1044	Engineering Standards / 1st Floor
Arbor Day Celebration	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Assistance to buy a house	Juliann Lehman	(704) 8691938	Housing & Neighborhoods / 2nd Floor
Assistant City Engineer	Gary Saine	(704) 866-6020	Engineering - Public Works & Utilities / 3rd Floor
Beautification	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Bid Openings/Contracts	Margo Medlin	(704) 866-6834	Engineering - Public Works & Utilities / 3rd Floor
Big Sweep	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Black Gold & Mulch Sales	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Board of Adjustment	Drew Pearson	(704) 866-6746	Building Support Services / 1st Floor
Building Inspector/Inspection Questions	Kathy Santmire	(704) 866-6729	Building Support Services Counter / 1st Floor
Building Permits/Plan Submittal	Kathy Santmire	(704) 866-6729	Building Support Services Counter / 1st Floor
Cell Towers	Myra Messer	(704) 866-6756	Housing & Neighborhoods / 2nd Floor
Cemeteries	Joe Castevens	(704) 866-6790	Public Works / 2nd Floor
Central Business District Design Review	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Christmas Parade	The Jaycees	(704) 868-2058	Sponsored by the Jaycees
Christmas Tree Lighting	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
City Arborist	Joe Castevens	(704) 866-6790	Public Works / 2nd Floor
City Engineer	Rusty Bost	(704) 854-6635	Engineering - Public Works & Utilities / 3rd Floor
City Owned Property	Myra Messer	(704) 866-6756	Housing & Neighborhoods / 2nd Floor
City Owned Property Leases	Myra Messer	(704) 866-6756	Housing & Neighborhoods / 2nd Floor
Commercial Liter	Steve Moore	(980) 522-0006	Building Support Service Counter / 1st Floor
Comprehensive Plan, 2010 & 2020	Cherie Jzar	(704) 866-6796	Planning Division / 2nd Floor
Conference Center	Brian Potocki	(704) 866-6019	Engineering Standards / 1st Floor
Construction Inspections	Thorne Martin	(704) 866-6895	Engineering Standards / 1st Floor
Construction Projects Administration	Margo Medlin	(704) 866-6834	Engineering - Public Works & Utilities / 3rd Floor
Demographic Information (population, etc.)	Cherie Jzar	(704) 866-6796	Planning Division / 2nd Floor
Design/Construction of New Infrastructure/Street/Road Projects	Gary Saine	(704) 866-6020	Engineering - Public Works & Utilities / 3rd Floor
Design/Construction of New Infrastructure/Street/Road Projects	Jason Wallace	(704) 854-6696	Engineering - Public Works & Utilities / 3rd Floor
Design/Construction of New Infrastructure/Street/Road Projects	Joe Bieker	(704) 866-6015	Engineering - Public Works & Utilities / 3rd Floor
Design/Construction of New Infrastructure/Street/Road Projects	Tucker Johnson	(704) 869-1002	Engineering - Public Works & Utilities / 3rd Floor
Division Customer Service	Candice Owenby	(704) 854-6652	Development Services / 2nd Floor
Division Customer Service	Wanda Forrester	(704) 866-6943	Engineering - Public Works & Utilities / 3rd Floor
Division/s Customer Service	Cass Roberts	(704) 866-6837	Development Services / 2nd Floor
Downtown Alive	Missy Turney	(704) 865-5044	Gastonia Downtown Development Corp. (GDCC) / 3rd Floor

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Downtown Construction	Dennis Seagraves	(980) 522-0744	Building Support Service Counter / 1st Floor
Downtown Incentives	Missy Turney	(704) 865-5044	Gastonia Downtown Development Corp. (GDCC) / 3rd Floor
Downtown Incentives	Rachel Bagley	(704) 866-6749	City Managers Office / City Hall - 2nd Floor
Downtown Misc Questions	Dennis Seagraves	(980) 522-0744	Building Support Service Counter / 1st Floor
Downtown Sidewalk (Vending, Dining, Merchandising)	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Driveway Permits	Susan Bell	(704) 866-6022	Engineering Standards / 1st Floor
Earth Day	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Easement Undedication	Thomas Smith	(704) 869-1044	Engineering Standards / 1st Floor
Easements & Right-of-ways, Map Preparation of	Gary Quilliams	(704) 866-6767	Engineering - Public Works & Utilities / 3rd Floor
Easements & Right-of-ways, Map Preparation of	JD Stroup	(704) 854-6697	Engineering - Public Works & Utilities / 3rd Floor
Easements & Right-of-ways, Map Preparation of	Steve Shuler	(704) 854-6698	Engineering - Public Works & Utilities / 3rd Floor
Economic Development	Michelle Nance	(704) 854-6641	Development Services / 2nd Floor
Electric Bill Assistance	Dawn Martinez	(704) 866-6753	Housing & Neighborhoods / 2nd Floor
Encroachment Agreements	Thorne Martin	(704) 866-6895	Engineering Standards / 1st Floor
Environmental Complaints	Melissa Morgan	(704) 866-6760	Building Support Service Counter / 1st Floor
Event Permits	Susan Bell	(704) 866-6022	Engineering Standards / 1st Floor
Event Permits (Carnival, Circus, Rodeo)	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
EverGreen Tree Program	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Farmer's Market Advisory Board	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Flood Plain	Drew Pearson	(704) 866-6746	Building Support Services / 1st Floor
Flood Plain	Thorne Martin	(704) 866-6895	Engineering Standards / 1st Floor
Garden Parkway/Toll Road	Hank Graham	(704) 854-6663	Transportation Planning Division / 2nd Floor
Gaston MPO	Hank Graham	(704) 854-6663	Transportation Planning Division / 2nd Floor
Gastonia Farmer's Market	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Gear Program	Dawn Martinez	(704) 866-6753	Housing & Neighborhoods / 2nd Floor
GIS & Mapping	Kim Wallis	(704) 854-6605	Planning Division / 2nd Floor
GIS & Mapping	Nancy Ross	(704) 866-6748	Planning Division / 2nd Floor
Grant Administration, 104F Planning Work Program	Cass Roberts	(704) 866-6837	Development Services / 2nd Floor
Grant Administration, Section 5303 Metropolitan Planning	Cass Roberts	(704) 866-6837	Development Services / 2nd Floor
Great American Cleanup	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Greenways	Jon Barrett	(704) 866-6980	Transportation Planning Division / 2nd Floor
G-Town Market	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Historic District Commission	Cherie Jzar	(704) 866-6796	Planning Division / 2nd Floor
Historic District Commission	Candice Owenby	(704) 854-6652	Development Services / 2nd Floor
Home Repairs	Danette Dye	(yo4) 866-6758	Housing & Neighborhoods / 2nd Floor

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Homebuyer's Assistance Program	Juliann Lehman	(704) 869-1938	Housing & Neighborhoods / 2nd Floor
Household Hazardous Waste	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
I-85/US321 Interchange	Hank Graham	(704) 854-6663	Transportation Planning Division / 2nd Floor
Illegal Dumping	Steve Moore	(980) 522-0006	Building Support Service Counter / 1st Floor
July 4th Fireworks	Rachel Bagley	(704) 866-6749	City Managers Office / City Hall - 2nd Floor
Junk Car Complaints	Melissa Morgan	(704) 866-6760	Building Support Service Counter / 1st Floor
Keep America Beautiful	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Keep Gastonia Beautiful Art Committee	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Keep Gastonia Beautiful Board of Directors	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Litter Cleanups (Prisoners)	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Litter Index	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Livestock Complaints (animal related)	Melissa Morgan	(704) 866-6760	Building Support Service Counter / 1st Floor
Living Tree Tribute	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Living Tree Tribute	Sonja Balsom	(704) 866-6906	Keep Gastonia Beautiful / 2nd Floor
Long Range Transportation Plan, 2035	Jon Barrett	(704) 866-6980	Transportation Planning Division / 2nd Floor
Map Preparation of Easements & Right-of-ways	Michael Branson	(704) 866-6799	Engineering - Public Works & Utilities / 3rd Floor
Metrolina Air Quality Model	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Minimum Housing Complaints	Melissa Morgan	(704) 866-6760	Building Support Service Counter / 1st Floor
Mobile Vendors/Door to Door Sales	Kathy Santmire	(704) 866-6729	Building Support Service Counter / 1st Floor
Mobile Vendors/Door to Door Sales in Downtown Gastonia	Missy Turney	(704) 865-5044	Gastonia Downtown Development Corp. (GDCC) / 3rd Floor
NCDOT Contact/Policies	Hank Graham	(704) 854-6663	Transportation Planning Division / 2nd Floor
New Business Start	Kathy Santmire	(704) 866-6729	Building Support Services Counter / 1st Floor
Nuisance Complaints (trash, debris)	Melissa Morgan	(704) 866-6760	Building Support Service Counter / 1st Floor
Oakland Design District	Cherie Jzar	(704) 866-6796	Planning Division / 2nd Floor
Pavilion Rental	Sonja Balsom	(704) 866-6906	Keep Gastonia Beautiful / 2nd Floor
Planning Commission	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Planning Commission	Candice Owenby	(704) 854-6652	Development Services / 2nd Floor
Plat Changes	Thomas Smith	(704) 869-1044	Engineering Standards / 1st Floor
Population & Employment Projections	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Preserve America	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Privilege License Application/Renewal	Kathy Santmire	(704) 866-6729	Building Support Services Counter / 1st Floor
Public Hearings	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Recruit & Train Volunteers	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Recycling Program, City In-House	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Recycling, Event	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor

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Recycling, School	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Rehab	Danette Dye	(704) 866-6758	Housing & Neighborhoods / 2nd Floor
Reinvestments In Communities (RIC)	Joan Coffey	(704) 866-6764	Housing & Neighborhoods Area / 2nd Floor
Residential Composting	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Rezone Property	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Roadside Cleanups	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
ROW Encroachments (basketball goals, mail boxes, etc.)	Rusty Bost	(704) 854-6635	Engineering - Public Works & Utilities / 3rd Floor
Run for the Money (KGB)	Glenda Adams	(704) 836-0002	Keep Gastonia Beautiful / 2nd Floor
Sale of City Project Plans & Specs	Wanda Forrester	(704) 866-6943	Engineering - Public Works & Utilities / 3rd Floor
School Programs (City)	Glenda Adams	(704) 836-0002	Keep Gastonia Beautiful / 2nd Floor
School Programs, Outside City Limits	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Sidewalk Request, New	Don Lowe	(704) 866-6765	Engineering - Public Works & Utilities / 3rd Floor
Sister Cities	Juliann Lehman	(704) 869-1938	Housing & Neighborhoods / 2nd Floor
Site Plans	Jamie Johnson	(707) 866-6789	Engineering Standards / 1st Floor
Speed Hump Request	Don Lowe	(704) 866-6765	Engineering - Public Works & Utilities / 3rd Floor
Standard Specifications & Details	Wanda Forrester	(704) 866-6943	Engineering - Public Works & Utilities / 3rd Floor
Stimulus Grants	Michelle Nance	(704) 854-6641	Development Services / 2nd Floor
Street Light Request, New	Don Lowe	(704) 866-6765	Engineering - Public Works & Utilities / 3rd Floor
Street Signs, New - Replacement	Don Lowe	(704) 866-6765	Engineering - Public Works & Utilities / 3rd Floor
Subdivision of Property	Brian Potocki	(704) 866-6019	Engineering Standards / 1st Floor
Survey for City Utility/Infrastructure/Stormwater	Paul Ratchford	(704) 866-6928	Engineering - Public Works & Utilities / 3rd Floor
System Expansion Fee (SEF) Questions	Michelle Nance	(704) 854-6641	Development Services / 2nd Floor
Talking Tree Trail	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Technical Coordinating Committee (TCC)	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Technical Coordinating Committee (TCC)	Cass Roberts	(704) 866-6837	Development Services / 2nd Floor
Traffic Control Request	Don Lowe	(704) 866-6765	Engineering - Public Works & Utilities / 3rd Floor
Traffic Count Data	Gregg Sturgis	(704) 854-6630	Engineering - Public Works & Utilities / 3rd Floor
Transportation Advisory Committee (TAC)	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Transportation Advisory Committee (TAC)	Cass Roberts	(704) 866-6837	Development Services / 2nd Floor
Transportation Improvement Bond Projects	Jon Barrett	(704) 866-6980	Transportation Planning Division / 2nd Floor
Transportation Maps	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Transportation Project Costs & Construction Schedule	Bernie Yacobucci	(704) 854-6604	Transportation Planning Division / 2nd Floor
Tree City & Growth Awards	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
UDO Text Amendments	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor
Unified Development Ordinance (UDO)	Jason Thompson	(704) 854-6629	Planning Division / 2nd Floor

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<b>Key Word</b>	<b>Contact</b>	<b>Phone #</b>	<b>Division / Location</b>
Volunteer Appreciation	Pat Johnson	(704) 866-6907	Keep Gastonia Beautiful / 2nd Floor
Volunteer Opportunities	Isaac Nicholson	(704) 869-1008	Keep Gastonia Beautiful / 2nd Floor
Water/Sewer Availability	Gary Saine	(704) 866-6020	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Availability	Jason Wallace	(704) 854-6696	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Availability	Joe Bieker	(704) 866-6015	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Availability	Tucker Johnson	(704) 869-1002	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Extensions	Gary Saine	(704) 866-6020	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Extensions	Jason Wallace	(704) 854-6696	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Extensions	Joe Bieker	(704) 866-6015	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Extensions	Tucker Johnson	(704) 869-1002	Engineering - Public Works & Utilities / 3rd Floor
Water/Sewer Permits	Thomas Smith	(704) 869-1044	Engineering Standards / 1st Floor
Yard of the Week	Glenda Adams	(704) 836-0002	Keep Gastonia Beautiful / 2nd Floor
Zoning Inquiries / UDO	Drew Pearson	(704) 866-6746	Building Support Services / 1st Floor
Zoning Inquiries / UDO	Jason Putnam	(704) 866-6741	Building Support Services / 1st Floor
Zoning Letters	Drew Pearson	(704) 866-6746	Building Support Services / 1st Floor
Zoning Violations/Complaints	Jason Putnam	(704) 866-6741	Building Support Services / 1st Floor