

DEPOSITS:

A DEPOSIT MAY BE REQUIRED ON ALL SERVICES BASED ON A SCHEDULE OF DEPOSITS MAINTAINED BY THE BILLING DIVISION OF THE CITY OF GASTONIA. THIS DEPOSIT WILL BE REFUNDED AT THE TERMINATION OF SERVICE, PROVIDED ALL OUTSTANDING BILLS HAVE BEEN PAID. THE CITY PAYS THE STANDARD PASSBOOK RATE OF INTEREST ON ALL DEPOSITS.

AN ADDITIONAL DEPOSIT MAY BE REQUIRED IF A CUSTOMER'S ACCOUNT HAS BECOME INACTIVE BECAUSE OF NON-PAYMENT. THE DEPOSIT AMOUNT MAY BE EQUAL TO TWICE THE AMOUNT OF THE CUSTOMERS AVERAGE BILL OVER THE PREVIOUS TWELVE (12) MONTHS OR THE ORIGINAL AMOUNT, WHICHEVER IS GREATER.

TERMS OF PAYMENT:

ALL BILLS ARE DUE AND PAYABLE TWENTY-ONE (21) DAYS FROM THE DATE OF THE BILL. IF NOT PAID WITHIN THIS PERIOD, THE CITY RESERVES THE RIGHT TO DISCONTINUE SERVICE AND HOLD ANY DEPOSIT UNTIL THE BILL IS PAID. SERVICES SCHEDULED FOR DISCONNECTION FOR NON-PAYMENT ARE SUBJECT TO ADMINISTRATIVE/DISCONNECTION CHARGES NOT TO EXCEED \$75. IF SERVICE IS DISCONNECTED FOR NON-PAYMENT, THE CUSTOMER MUST PAY THE PAST DUE BILL, A RECONNECTION FEE AND A DEPOSIT AS OUTLINED ABOVE TO HAVE SERVICES RESTORED. IF RECONNECTION OF AN ACCOUNT THAT HAS BEEN DISCONNECTED FOR NON-PAYMENT IS REQUESTED AFTER 5:00 PM AN ADDITIONAL CHARGE WILL BE ADDED TO THE CUSTOMERS ACCOUNT IN ORDER TO HAVE SERVICE RESTORED.

EFFECTIVE ON ALL BILLS RENDERED ON OR AFTER JANUARY 1, 2011.